



## Cité des métiers of Grand Roissy - Le Bourget

# Solution

**Workshops of small groups ( Focus Group ) with end users to collect information and ideas for the design of the reception area and the premises of the Cité des métiers**

### Objectives

**To identify needs of the users in terms of the service offer, the partners, the decoration and the atmosphere**

### Impact

**Building an offer of service with partners and fitting out the premises**

### Key words

**Welcoming atmosphere**

**Involvement of end-users in the co-design of the services offers**

**Third place**